

Privacy Policy

Effective Date: 17 August 2026

Nomads Golf Australia ("we," "us," or "our") operates the Nomads Mobile Scorer mobile app (the "App"), used to manage golf competition draws, capture scores, and calculate Stableford results for club members. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use the App. Please read this policy carefully. If you do not agree with the terms of this policy, please do not use the App.

1. Information We Collect

1.1 Account and Member Information

When your club administrator sets up your player profile, or when you use the App, we collect:

- First name and surname
- Email address
- Phone number
- Club-assigned member/Nomads ID
- Golf handicap (e.g. GA Handicap and/or Nomads Handicap)
- Administrator status (whether your account has admin privileges)

We do not collect or store passwords. The App uses passwordless, email-based sign-in: you request a login code, which is emailed to you and expires after 24 hours. You enter the code in the App to sign in.

1.2 Competition and Scoring Data

As you and other members use the App, we collect and store:

- Group draws and tee-time allocations
- Hole-by-hole scores entered during a round
- Calculated Stableford points and leaderboard standings
- Round/game status (e.g. in progress, submitted, finalized)

1.3 Files Uploaded by Administrators

Club administrators may upload draw sheet files to set up a competition. These files are stored securely in our cloud storage and are not accessible to other members.

1.4 Information We Do Not Collect

The App does not access or collect:

- Your device's precise or approximate location (no GPS/geolocation is used)
- Your camera, photos, or microphone
- Payment card or billing details (the App does not process payments)
- Advertising identifiers, and we do not use any analytics, tracking, or crash-reporting SDKs

The App only requires basic internet connectivity to communicate with our servers; no device-level tracking data is collected beyond what is necessary to serve that request (e.g. IP address in server logs).

2. How We Use Your Information

We use the information described above to:

- Send you a one-time login code so you can securely sign in
- Set up and display competition draws, groups, and tee times
- Record and calculate your scores and Stableford points
- Generate and display leaderboards
- Maintain accurate handicap and membership records
- Email finalized game results and Stableford reports to club administrators for club record-keeping
- Diagnose and fix technical issues with the App

3. How We Share Your Information

We do not sell your personal information, and we do not share it with advertisers or data brokers. We share information only with:

- Microsoft Azure — our cloud hosting provider, which stores player, scoring, and draw sheet data (Azure SQL Database and Azure Blob Storage) on our behalf
- Azure Communication Services — used to deliver login-code emails to you, and game/Stableford report emails to club administrators
- Club administrators, who can see player names, contact details, handicaps, and scores as part of running competitions
- Legal or regulatory authorities, where required by law or to protect the rights, safety, or property of the club or its members

4. Session Security

When you sign in, the App issues a secure access token and refresh token to your device. These tokens are held only in the App's memory while you are signed in — they are not written to persistent device storage. Closing the App or signing out clears them, and you will need to request a new login code to sign in again.

5. Data Retention

We retain player, competition, and scoring information for as long as needed to support club administration, handicap history, and competition records, or as long as your account remains active. You may ask your club administrator to have your account and associated data deleted, subject to any records the club is required to keep for handicapping or regulatory purposes.

6. Data Security

We use reasonable administrative and technical safeguards to protect your information, including encrypted transmission (HTTPS) between the App and our servers and access-controlled cloud storage. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

7. Your Privacy Rights and Choices

You may:

- Ask your club administrator to access, correct, or delete the personal information held about you

- Request a copy of your scoring and handicap history
- Stop using the App at any time, which will stop further data collection from your device

To exercise these rights, please contact us at Vaughan.Nothingnagel@crisp.com.au. We may need to verify your identity, or confirm your request with your club administrator, before actioning it.

8. Children's Privacy

The App is intended for use by golf club members and is not directed to children. We do not knowingly collect personal information from children under 13. If we become aware that we have done so, we will take steps to delete it.

9. Third-Party Services

The App relies on third-party infrastructure providers (Microsoft Azure) to host data and send emails, as described in Section 3. We do not integrate with social media platforms, advertising networks, or other third-party apps.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time, for example as the App's features change. We will update the effective date above when changes are made. Continued use of the App after changes take effect constitutes acceptance of the revised policy.

11. Governing Law

This Privacy Policy is governed by the laws of Australia, including the Privacy Act 1988 (Cth) where applicable.

12. Contact Us

If you have questions or concerns about this Privacy Policy or how your information is handled, please contact:

Nomads Golf Australia

11/5-7 Thornleigh Street

Thornleigh

NSW 2120

Email: Vaughan.Nothingnagel@crisp.com.au